

QUESTIONNAIRE



What is this ?

Local residents, workers, businesses, councillors, and other volunteers are putting together a Neighbourhood Plan for Paignton by working together as a Forum. This has been made possible by the Localism Act 2011. When finalised, the Neighbourhood Plan will become part of the statutory development plan for Paignton used by the Council when making decisions on planning applications in the area over the next 20 years.

Earlier this year community views were sought on Paignton's **Strengths, Weaknesses, Opportunities and Threats**. They have been used to help shape what the proposed Aims of the Plan should be for the Town Centre and Seafront and the Western Area. They are **key areas** that will need particular attention when the Plan proposals for the whole of Paignton are prepared for community agreement later this year.

Where to give your views ?

Before completing this questionnaire, please look at the wall chart prepared which shows the location of the various areas and proposals referred to.

Then complete the questionnaire and return it to the collection box provided or send your views to the following address **before 24th December 2012**:

Freepost RRAS-EZYA-LKGJ
Community/Ward Partnerships
Roebuck House
Abbey Road
Torquay
TQ2 5TF

If you wish to reply on-line, find out more, or join the Forum, please visit our website at www.paigntonneighbourhoodplan.org.uk or telephone **01803 469185** or **01803 523434**

What are the proposed Aims of the Plan ?

Paignton is a busy seaside town of more than 43,000 residents with attractions at the centre of Torbay on the world class coastline of the English Riviera.

Our plan is to make sustainable use of this unique situation and the assets we have to improve our prosperity, quality of life, and care of the environment.

How will this be achieved ?

Following views so far received from our community, the overall aims for the two Key Areas would be:

For the Town Centre and Seafront area:

- **Make more of the tourism and retail offer**
- **Improve the points of arrival and connectivity**

For the Western Area:

- **Protect the local identity**
- **Ensure there is balanced development**

Town Centre & Seafront Area

Question 1: Do you agree the overall Aims for the Town Centre & Seafront should be:

- Make more of the tourism and retail offer
- Improve the points of arrival and connectivity

☐ Yes ☐ No
☐ Yes ☐ No

Question 2: Are there other overall Aims you consider this area should have ?

Key proposals of the Plan directed at these aims would be:

Question 3: Torbay Road

Already an important tourist asset

Do you agree with the following proposals ?



- | | | |
|---|------------------------------|-----------------------------|
| a) Encourage the Picture House back into life as a tourist attraction | ☐ Yes | ☐ No |
| b) Greater use of the Steam Railway attraction as a tourist gateway | ☐ Yes | ☐ No |
| c) Encourage more use of the wide pavements for outdoor cafés | ☐ Yes | ☐ No |
| d) Encourage sympathetic improvement of the walkway canopies | ☐ Yes | ☐ No |
| e) Explore the options for pedestrianisation | ☐ Yes | ☐ No |
| f) What other proposals do you consider are achievable in Torbay road ? | ☐ Yes | ☐ No |

Question 4: Victoria Street

Already pedestrianised, and our prime shopping street.

Do you agree with the following proposals in the street ?



- | | | |
|---|------------------------------|-----------------------------|
| a) More use of the street surface for outdoor café seating areas | ☐ Yes | ☐ No |
| b) More open air markets and similar attractions in the street | ☐ Yes | ☐ No |
| c) Keep existing street trees and public seating capacity | ☐ Yes | ☐ No |
| d) Encourage more use of vacant floors at upper levels | ☐ Yes | ☐ No |
| e) Encourage removal of weeds and unsympathetic building repairs | ☐ Yes | ☐ No |
| f) Improve crossings or uneven surface problems | ☐ Yes | ☐ No |
| g) What other proposals do you consider are achievable in Victoria Street ? | ☐ Yes | ☐ No |

Question 5: Transport 'Gateway'

Heavy rail, steam rail, bus, taxi, long distance coach stop, and public parking facilities all meet at this critical point centrally located between the main shopping area of Victoria Street and tourist route of Torbay Road.



Do you agree with the following proposals in the short term ?

- | | | |
|--|------------------------------|-----------------------------|
| a) Small scale changes that collectively improve pedestrian connection | ☐ Yes | ☐ No |
| b) Provision of Public Toilets | ☐ Yes | ☐ No |
| c) Improved signage for visitors of necessary transport connections | ☐ Yes | ☐ No |
| d) Improved surface connections for users with disabilities | ☐ Yes | ☐ No |

Not all space in the vicinity of Great Western Road is of a shape that fosters ease of use.

Do you agree with the following in the longer term:

- | | | |
|--|------------------------------|-----------------------------|
| a) Evaluate the possibility of providing a Transport Hub if possible onto one site – to bring different forms of transport closer together | ☐ Yes | ☐ No |
|--|------------------------------|-----------------------------|

Question 6: Hyde Road, Crossways & Torquay Road

As a point of arrival by road, the area provides a thriving scene of business frontages. The main exception being a high level of vacant space at Crossways shopping centre which our community has indicated could provide scope for change. The centre has an overhead multi-storey car park and incorporates an important pedestrian link between Torquay Road, Hyde Road, and beyond



Do you agree with the following proposals ?

- | | | |
|---|------------------------------|-----------------------------|
| a) Crossways shopping centre should continue to provide space for growth of new retail opportunities | ☐ Yes | ☐ No |
| b) Retain the primary and secondary shopping role of Hyde Road with residential, tourist accommodation, or business use above | ☐ Yes | ☐ No |
| c) If one is needed, welcome Crossways shopping centre as the priority town centre location for a supermarket, | ☐ Yes | ☐ No |
| d) Explore more radical options to help improve Crossways | ☐ Yes | ☐ No |

Question 7: Victoria Square & Principal Hotel Accommodation Area (PHAA)

Tourist accommodation providers in the area wish to develop extra 'themed' holidays and retain the primary use of this area, not its re-use for general housing or conversions into Housing in Multiple Occupation (HMO's).



Do you agree with the following proposals ?

- | | | |
|--|------------------------------|-----------------------------|
| a) Retain the designated area for tourist accommodation | ☐ Yes | ☐ No |
| b) Encourage 'themed markets' on Victoria Square | ☐ Yes | ☐ No |
| c) Retain the existing number of multi-storey car park spaces | ☐ Yes | ☐ No |
| d) Support equivalent replacement of any off-street car parking lost | ☐ Yes | ☐ No |

Question 8: Victoria Park

The public park is well used and an attractive key route through the town centre area to the seafront. It is not supported by the Forum as an option for supermarket development and will be shown in the Plan as a protected area.



Do you agree with the following proposals ?

- a) Victoria Park must be kept as public open space and protected
- b) Support will only be given for any enhancement of the Park that is not to the detriment of:
- its open space appearance,
 - use for open space recreation,
 - means of pedestrian connection

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

Question 9: Winner Street & Palace Avenue

These two areas form attractive examples of Paignton's historical and architectural heritage with potential for appeal to further tourism through positive action.



Do you agree with the following proposals ?

- a) Support maximum use of the Palace Theatre as a key facility
- b) Encourage 'specialty' shops in Winner Street for tourists and residents
- c) Support use of Palace Gardens for 'themed' markets and events
- d) Protect Palace Gardens from inappropriate development
- e) Support more use of the highway area for themed events
- f) Remove street eyesores that detracts from the visual appearance
- g) Improve footpath connectivity with the transport hub and seafront
- h) Encourage sympathetic improvements to shop and building fronts
- i) Promote new forms of transport connections such as 'bus links' with Winner Street that would add tourist footfall to the area

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

- j) What else do you feel could attract more tourists and resident shoppers to the area:-

Question 10: Seafront & Harbour

The beaches, greens, pier and facilities along the seafront are critical elements of Paignton's tourism offer. In addition, the greens have a long standing use by residents for sports and pastimes throughout the year. The Harbour is not as well used by tourists as at Torquay or Brixham.



Do you agree with the following proposals ?

- a) Attract tourists to the Harbour area as a key objective of the Plan
- b) Support a heritage 'Theme' for the harbour
- c) Modernise the harbour with a mix of business and residential units
- d) Encourage more use of the harbour for water sport

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

☐ Yes ☐ No

- | | | |
|--|------------------------------|------------------------------|
| e) Enhance existing harbour off street parking for greater tourist use | ☐ Yes | ☐ No |
| f) Safeguard the harbour's 'quaintness' | ☐ Yes | ☐ No. |
| g) Protect Paignton Green as open space for future generations | ☐ Yes | ☐ No |
| h) Upgrade the shelters to improve the tourism offer | ☐ Yes | ☐ No |
| i) Support a facelift of the Apollo complex | ☐ Yes | ☐ No |

Question 11: Area Proposals

Other policies and proposals would be included to support improvement across different parts of the area or overall:

Do you agree with the following proposals ?:

- | | | |
|---|------------------------------|-----------------------------|
| a) Support the Business Improvement District (BID) and provision of independent traders as an attraction to tourists | ☐ Yes | ☐ No |
| b) Incorporate a Design Guide to improve the townscape, protection heritage assets, and treatment of unattractive features. | ☐ Yes | ☐ No |
| c) Support retention of residential areas within the town centre as part of ensuring the area remains in use throughout the whole day | ☐ Yes | ☐ No |
| d) Promoting transport connectivity between all the forms of transport | ☐ Yes | ☐ No |
| e) Encourage energy conservation and measures that help adapt to, and fund, the impact of flood risk and climate change | ☐ Yes | ☐ No |

Question 12: Are there are any other proposals that should be included ?

Western Area of Paignton

Question 13: Do you agree the overall Aims for the Western Area should be:

- Protect the local identity ☐ Yes ☐ No
- Ensure there is balanced development ☐ Yes ☐ No

Question 14: Are there other overall Aims you consider this area should have ?

Key proposals of the Plan directed at these aims would be:

Question 15: Area wide Policies and Proposals

There are not enough jobs or homes to meet the needs of existing residents. The draft Local Plan confirms that a 5 year supply of new sites exists for new homes. Pressures beyond 5 years will depend on how many people move into the area from outside of Torbay. Without more people from outside, Torbay's population level will drop, because deaths exceed births every year, with mixed consequences for our town.

Do you agree with the following proposals ?

- | | | |
|---|------------------------------|-----------------------------|
| a) We should plan for a drop in the level of resident population | ☐ Yes | ☐ No |
| b) Give priority to employment led growth, not housing led growth | ☐ Yes | ☐ No |
| c) Allocate further land for jobs only in sustainable locations | ☐ Yes | ☐ No |
| d) Keep the number of additional jobs and homes in 'balance' always | ☐ Yes | ☐ No |
| e) Provide more local shops only if the population increases | ☐ Yes | ☐ No |
| f) Increase the amount of Affordable housing to meet local need | ☐ Yes | ☐ No |

If you said 'No' to any of the above questions, please give your reason ?

Question 16: Open Countryside

Our 'English Riviera' environment provides our unique identity, attracting tourists from far and wide, producing a significant source of local income. It is essential to food production, wildlife and biodiversity. We are the resident custodians. How we treat the environment matters a lot.

Do you agree with the following proposals ?

- | | | |
|---|------------------------------|-----------------------------|
| a) Restricting development in our open countryside is still justified | ☐ Yes | ☐ No |
| b) Building for local need is more important than loss of countryside | ☐ Yes | ☐ No |
| c) Parts of our countryside are no longer worth keeping | ☐ Yes | ☐ No |

If you said 'Yes' to the last question, please say where ?

Question 17: Great Parks

The last phases of construction at Great Parks will continue to be included in the Plan.

Do you agree with the following proposals ?

- | | | |
|---|------------------------------|-----------------------------|
| a) Assess the scope for a country park in the Westerland Valley | ☐ Yes | ☐ No |
| b) Enhanced community facilities are required to serve the area | ☐ Yes | ☐ No |

If you said 'Yes' to the last question, please say what is lacking in the Great Parks area ?

Question 18: White Rock and nearby areas

Recent planning permissions have been granted for more jobs and homes. Some of the homes will be built on reallocation of employment land. Re-use of formerly developed employment land and remaining allocations will provide additional opportunities for job growth.

Do you agree with the following proposals ?

- | | | |
|---|------------------------------|-----------------------------|
| a) Should any more employment land be given over to build new homes | ☐ Yes | ☐ No |
| b) Priority should be given to new technology developments
(eg hi-tech engineering, research, energy conservation) | ☐ Yes | ☐ No |

What other needs do you consider the plan should meet ?

Question 19: Western Corridor (Kings Ash Road / Brixham Road)

There will be no new bye-pass over the next 20 years, as funds will be unavailable. Tweenaway Cross has been improved recently with government money. Any further improvement will only be possible through developer contributions.

Do you agree with the following proposals ?

- a) Further development should only take place if there are developer contributions that meet the road improvement costs ☐ Yes ☐ No
- b) Which part (or parts) of the route do you consider need improving ?

Question 20: Yalberton Valley

Yalberton Valley in the south has been designated nationally as an Area of Outstanding Natural Beauty (AONB). We believe the time has come to recognise the value of the part that lies within Paignton.

Do you agree with the following proposals ?

- a) The whole valley has 'Country Park' potential for tourists and locals ☐ Yes ☐ No

If you said 'Yes', please say what features of the valley you value most ?

Question 21: Collaton Village

Collaton St. Mary is the gateway to Torbay from Cornwall, Plymouth, and South Hams and has maintained its identity as a village setting in open countryside. Any further development needs to enhance the tourist appeal.

Do you agree with the following proposals ?

- a) The local identity of Collaton St Mary must not be lost ☐ Yes ☐ No
- b) Facilities currently lacking are:
- | | |
|------------------------------|--|
| • Local jobs | ☐ Yes ☐ No |
| • Bus frequency | ☐ Yes ☐ No |
| • Local school facilities | ☐ Yes ☐ No |
| • Local shops | ☐ Yes ☐ No |
| • Youth facilities | ☐ Yes ☐ No |
| • Medical facilities | ☐ Yes ☐ No |
| • Other community facilities | ☐ Yes ☐ No |

Are there any other needs that you consider Collaton St Mary has ?

Question 22: Your Suggestions

Are there any other proposals you consider should be included **in the Western Area** ?

Question 23: About yourself:

23 (a) **Your name:** _____

23 (b) **Address:** _____

23 (c) **Post code** _____

23 (d) Which age group do you belong to ?

- ☐ 0 – 16 years
- ☐ 16- 24
- ☐ 25- 34
- ☐ 35- 44
- ☐ 45- 54
- ☐ 55- 64
- ☐ 65- 74
- ☐ 75+

23 (e) Do you consider yourself disabled in any way ? ☐ Yes ☐ No

23 (f) If you said yes to Q23e, please tell us how it affects you:

- It affects my mobility ☐
- It affects my vision ☐
- It affects my hearing ☐
- It affects me in another way ☐

23 (g) Ethnicity (please see attached sheet)

23 (h) Are you a registered voter in Paignton ? ☐ Yes ☐ No

23 (i) Do you qualify to be a member of the Paignton Neighbourhood Forum because:

- You live in the Neighbourhood Area ☐
- You work in the Neighbourhood Area ☐
- You are a Torbay Councillor for part of the Neighbourhood Area ☐
- You own property in the Neighbourhood Area ☐
- You are a retailer in the Neighbourhood Area ☐
- You are the appointed representative of a local organisation operating in the Neighbourhood Area ☐

If you are the representative of a local organisation, please give the name and contact address of the organisation:

If you would like to join the Forum, you can apply on-line at:

www.paigntonneighbourhoodplan.org.uk

Data Protection

The information you provide on this questionnaire will be processed by the Policy, Performance and Review Team, Torbay Council and Paignton Neighbourhood Plan Forum in accordance with the Data Protection Act, 1998. Your responses will be stored as an electronic image and in a database, they will be only used to assist in the analysis of opinion, and will not be retained for longer than necessary. It may also be disclosed to other departments within the Council for such purposes. By giving us your personal data to complete this questionnaire, you acknowledge that you have read and understand this Data Privacy statement, and that you agree that Torbay Council may process personal data relating to you for the purposes detailed above, and in accordance with all applicable legislation. If you wish to access your personal information at any time please contact the Information Governance Team on 01803 201201.

It would help if you could provide further information about yourself if you wish to do so:

Ethnicity

How would you describe your ethnic origin ?

- ☐ White
- ☐ Mixed race
- ☐ Asian or Asian British
- ☐ Black or Black British
- ☐ Chinese
- ☐ Other
- ☐ Prefer not to say

If "White"

- White
- ☐ British
 - ☐ Irish
 - ☐ Any other White background

If "Mixed Race"

- Mixed race
- ☐ White and Black Caribbean
 - ☐ White and Black African
 - ☐ White and Asian
 - ☐ Any other Mixed background

If "Asian or Asian British"

- Asian or Asian British
- ☐ Indian
 - ☐ Pakistani
 - ☐ Bangladeshi
 - ☐ Any other Asian background

If "Black or Black British"

- Black or Black British
- ☐ Caribbean
 - ☐ African
 - ☐ Any other Black background
